## REMARKS

Claims 1, 4-7, 15, 18-21, 29, and 32-35 are pending in the application. Claims 1, 4-7, 15, 18-21, 29, and 32-35 stand rejected. Claims 1 and 15 are currently amended. New claims 43-46 are added. Claims 4, 18, 29, and 32-35 are canceled. Applicant respectfully requests allowance of the claims and consideration of the following remarks.

## Claim Rejections Based Upon 35 U.S.C. § 102(e)

Amended independent claim 1 requires an access server receiving a first alias selection from a first user and a second alias selection from a second user. The first and second alias selections are different. The access server processes the first alias selection to determine an action associated with the first alias and then executes the action. The access server also processes the second alias selection to determine an action associated with the second alias selection and then executes the action. Importantly, the action associated with the first alias selection is the same as the action associated with the second alias selection, even though the aliases themselves are different. Thus, claim 1 provides for customized network shells having customized aliases stored in association with actions on behalf of diverse users. See Applicant's Specification at pages 20-23.

In contrast, Hayes (U.S. Patent No. 6, 205, 476) merely discloses applications or applets that are customized on a user or user group basis. While desktop preferences or application preferences can be altered on a per user basis, Hayes does not disclose two users utilizing different aliases for the same action or program. For instance, two users may arrange their desktops differently, but the icons representing programs or macros on the two desktops are the same across the arrangement of both users. See *Hayes*, col. 2.

Independent claims 15 and 43 contain limitations similar to claim 1 and are therefore allowable for the same reasons. The dependent claims, while separately allowable over the art of record, depend from otherwise allowable independent claims. Applicant therefore refrains from a discussion of the dependent claims for the sake of brevity.

## CONCLUSION

The claims in their present form are allowable over the art of record. Applicant therefore solicits their allowance. Any fees in addition to those submitted may be charged to deposit account 21-0765.

Respectfully submitted,

Date: 6-01-04

SIGNATURE OF PRACTITIONER

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